

August 23, 2011

EX PARTE

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

**Re: *Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42*
 Federal-State Joint Board on Universal Service, CC Docket No. 96-45
 *Lifeline and Link Up, WC Docket No. 03-109***

Dear Ms. Dortch:

In response to an inquiry from Kimberly Scardino of the Wireline Competition Bureau regarding the percentage of customers who apply for Lifeline based on income versus program eligibility in Texas and California, Solix hereby files the following comments in the above-referenced dockets.

Solix currently administers centralized Lifeline programs for the states of Texas and California. The Texas Low-Income Discount program includes an automatic enrollment process, with automatic enrollees identified by the Texas Health & Human Services Commission (THHSC). All Lifeline recipients who are automatically enrolled by THHSC are qualified based on program eligibility. Texas residents can also self-apply directly to Solix based on program or income eligibility.

The California LifeLine program does not have an automatic enrollment component; all applications are submitted to Solix for an eligibility determination based on program or income qualification.

Although the actual percentages in both states fluctuate monthly, of the Texas applicants who self-apply for Lifeline eligibility (i.e., non-automatic enrollees), and all California applicants who apply, the resulting percentages in both states are consistent, with approximately 70% applying under program-based eligibility and approximately 30% applying under income-based eligibility criteria.

Pursuant to Commission rules, a copy of this letter is being filed via ECFS with your office. Please contact me if you have any questions.

Sincerely,

/s/ Eric D. Seguin

Eric D. Seguin

CC: Kimberly Scardino
Jonathan Lechter
Cindy Spiers
Graham DuFault